

**1. Are the Parking Lots within walking distance to the Terminal?**

Yes, both lots are within walking distance to the Terminal. The *farthest* point in the West Lot is approximately 1,100 ft (3.3 blocks) and takes 10-15 minutes to walk. The *farthest* point in the East Lot is approximately (1 block) and takes 5-10 minutes to walk.

**2. Is there shuttle service from parking lots to Terminal?**

No shuttle service is available.

**3. Is it still possible to park in front of the terminal to drop off and pick up someone?**

Yes, it is possible, but only for immediate drop off and pick up. Federal Regulations prohibit leaving vehicles unattended in front of the Terminal Building.

**4. Can I park to see my family and friends off?**

Yes, there is no charge for vehicles exiting within 90 minutes of entry into parking lots. Vehicles parked over 90 minutes will be charged the full day parking rate.

**5. Are the parking lots secure?**

The parking lots are lit at night and patrolled daily.

**6. How will I know if there are parking spaces available?**

Parking spaces will be available unless FULL sign is displayed.

**7. Is there disabled parking available?**

Yes, both lots have designated parking spaces. 18 spaces in the East Lot and 6 in the West Lot. Permit must be prominently displayed in vehicle.

**8. What time do parking lots open and close?**

Parking lots are open 24 hours a day, 365 days a year.

**9. Does the Airport have parking for oversized-vehicles?**

No. Parking lots do not accommodate oversized-vehicles. (Examples of oversized vehicles include 18-wheelers, motor homes, campers, and trailers, boats, etc.)

**10. Is there covered parking available?**

Yes, covered parking available.

**11. When do I pay for Parking?**

Customers have two options when exiting, 1) Pay Kiosk machine inside terminal or 2) at Exit Lane Payment Machine.

**12. What forms of payment are accepted?**

The Pay Kiosk machine inside terminal accepts cash and credit/debit cards. The Exit Lane machines accept ONLY credit/debit cards.  
**Payment Methods:** Cash, Visa, MasterCard, Discover, American Express.

**13. What if I have issues with ticket or credit card when trying to exit?**

Try inserting ticket or credit card again. Be sure to push credit/debit card fully into slot, chip first, and then quickly remove. If assistance is still needed Press the Help Button on Pay Machine.

**14. What should I do if I have misplaced my parking ticket?**

Press the lost ticket button on Pay Machine and a new ticket will print. Take ticket and follow the voice prompt and screen display instructions. Lost ticket fee will apply.

**15. What if I forgot where I parked?**

Light poles in parking lots are numbered to help you navigate lots.

**16. How long can I leave my vehicle parked at the airport?**

Vehicles may be parked for up to 60 days without notifying the Airport Authority. If you must leave a vehicle for more than 60 days, please submit Extended Parking Form or contact the Airport Authority at (308) 385-5170 x 110 during normal business hours.

**17. What do I do if my vehicle has been towed?**

Vehicles parked in unauthorized areas or abandoned vehicles will be towed at owner's expense. For retrieval call Kramer's Wrecker Service at (308) 384-1116.

**18. What if I have a dead battery or flat tire upon my return?**

The Airport maintenance will jump start your battery or fill your tire with air at no charge. For Assistance during regular flight times call (308) 379-0525.

**19. What if my questions were not answered in this list?**

For all other questions or concerns, please call (308) 385-5170 x 110 during normal business hours or email [info@flygrandisland.com](mailto:info@flygrandisland.com). We're always happy to help!